



Homelessness in Mountain View & CSA's Response

Presenter: Tom Myers, Executive Director



*We are the community's safety-net,
providing critical support services
that preserve and promote
stability, self-reliance and dignity.*

CSA has five core programs

Homeless Prevention Services

- Housing Case Management
- Emergency rental/utility assistance

Food & Nutrition Center

- On site food pantry
- Mobile school pantry
- Challenge Diabetes program

Homeless Services

- Case Management
- Homeless outreach
- Financial assistance

Senior Services

- Case Management
- Intensive Case Management

Senior Nutrition Program

Community Navigator Program



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Myths and Facts about Un-housed individuals/families

Myth- Homeless are lazy and don't want to work

Fact- Per HUD, 55% of homeless worked within the previous year

Myth- Getting a job will keep someone out of homelessness

Fact- Per Housing Coalition, a full-time minimum wage worker would need to work anywhere between 69-174 hours a week to pay for a "affordable" two-bedroom apartment.

Myth- Homeless are older and single

Fact- Per HUD, one in three homeless were 24 years and younger and 37% belonged to a family.

Myth- Homelessness is always related to mental illness

Fact- Per SAMHSA, one in four sheltered homeless people have a serious mental illness compared to 5% of US adults who have the same diagnosis.



Point in Time Count and Survey

[2019 Santa Clara County Homeless Census Survey](#)

Mountain View had a 46% increase in total homeless population from 2017 to 2019 and a 40% increase in the unsheltered.

- 2017 Census Mountain View: 411 unsheltered
- 2019 Census Mountain View: 574 unsheltered

606 was the total homeless population in 2019



Santa Clara County: the “Housing First” model

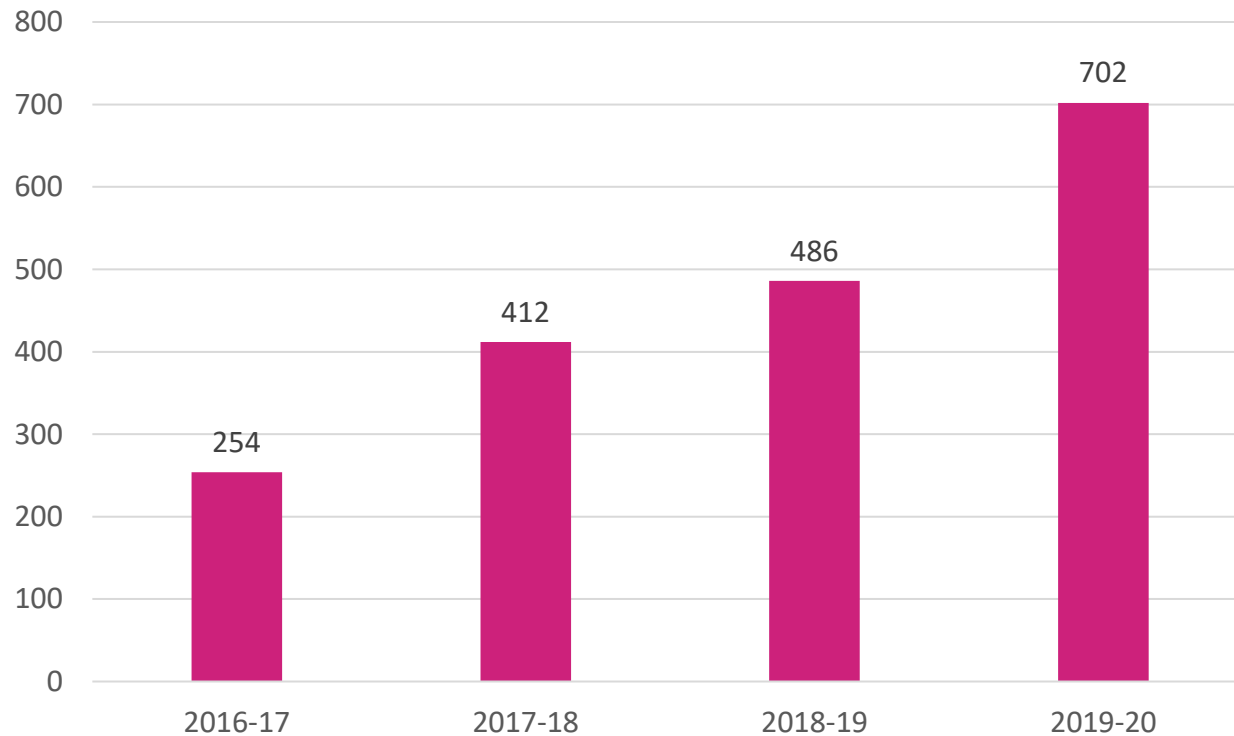
- Everyone deserves a home.
- People are more responsive to interventions and social support services once they are housed.
- Providing stable housing significantly reduces the cost of community services such as shelter, jail, health care, substance abuse treatment, and income support.
- CSA and many other organizations are helping to get hundreds of people on the county community queue to get housing.



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CSA Enrolled Unhoused Clients (last four years)

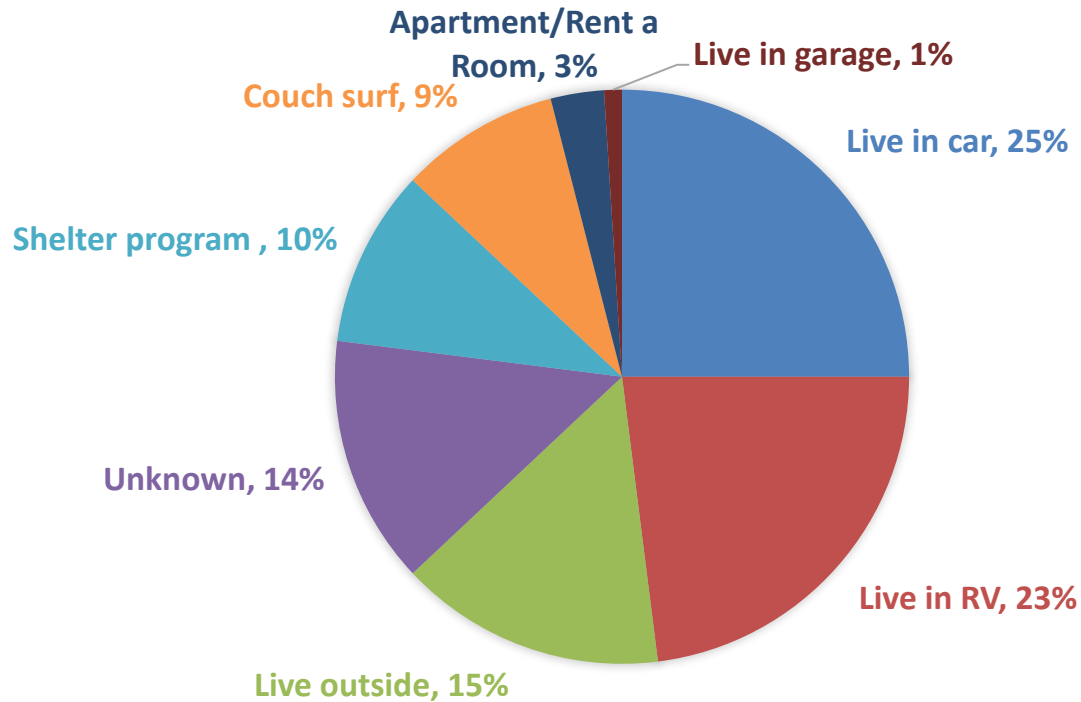
Increase of 44% in the last year





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WHERE DO CSA UN-HOUSED CLIENTS STAY

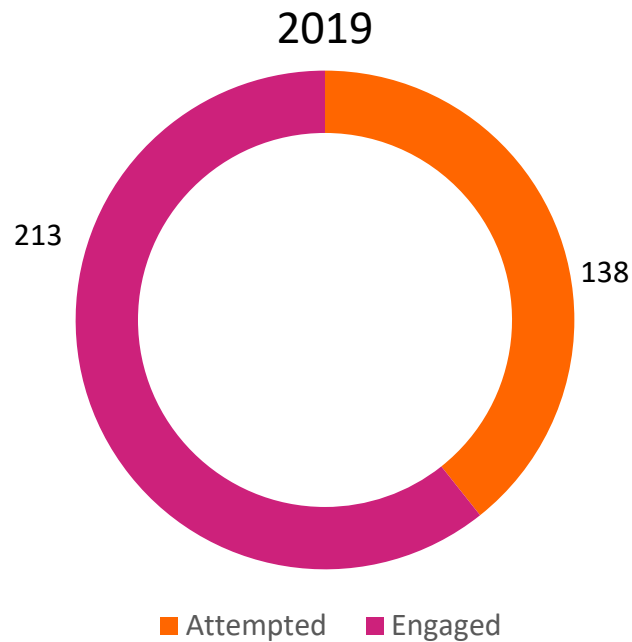


Note: More clients live in their cars (25%) than in RVs (23%).



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Outreach to People Living in Vehicles



Total of 351 vehicles reached
213 vehicles engaged, which represents 299 individuals



CSA's Goals & Objectives

- Help people, who are unhoused, maximize their self-reliance and secure affordable housing for them.
- Help people, who are unhoused, improve the quality of their life, health, nutrition, education, income, employment, and engagement in the community.



Critical Support Services offered at CSA

- Basic Needs/Urgent & Direct Assistance Services: *food...emergency shelter referrals...toiletries...bus passes...motel vouchers*
- Income Support Services: *access to public/government benefits...job search assistance...vocational/adult education opportunities*
- Health & Treatment Services: *medical, dental & vision care referrals...mental health referrals...rehab & detox program referrals...on-site medical, dental and hygiene services.*
- Permanent Housing Services: *help with waitlist & housing applications...troubleshoot barriers to housing (credit, evictions, criminal background)...one-time financial rental assistance.*



heart...hand...hope

one person at a time

Questions?



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