



CSA

Community Services Agency

The community's safety net since 1957

**MEETING
THE LOCAL
NEED**

**Tom Myers
Executive Director
& Amy Kaiser
Associate Director**



ABOUT US



We are the local safety net, providing critical support services and taking a leadership role in the community to preserve and promote the stability, self-reliance and dignity of vulnerable populations.



Established in 1957 to serve Mountain View, Los Altos and Los Altos Hills. A member of the Emergency Assistance Network (EAN) of Santa Clara County.





CSA PROGRAMS



**OUTREACH
AND
ADVOCACY**

**HOMELESS
PREVENTION
SERVICES**

**HOMELESS
SERVICES**

**GUARANTEED
BASIC
INCOME**

**SENIOR
SERVICES**

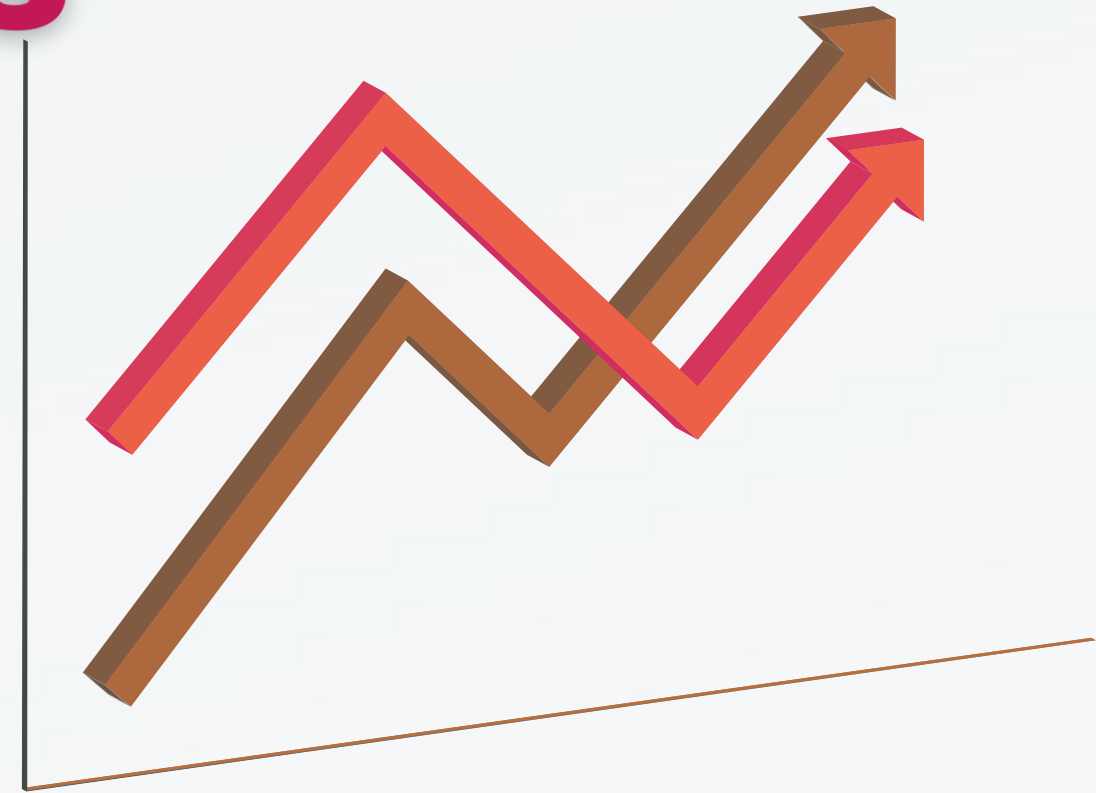
**SENIOR
NUTRITION**

**FOOD AND
NUTRITION
CENTER**



HOMELESS SERVICES

- Official count approximately 562
- CSA serves 1,300



WHERE THEY STAY

27%

Couch surf

15%

Car

10%

RV

4%

Shelter

2%

Outside



HOMELESS SERVICES

1,300
clients enrolled

689
households

113
received financial
assistance

154
clients housed



HOMELESS YOUTH

207

households with
children

88

children 0-4

278

school-aged
children



UNACCOMPANIED HOMELESS YOUTH

- **Race and ethnicity:** Native American youth more than twice as likely to experience homelessness. Black, Pacific Islander, Latino, and English learner students have higher rates of homelessness.
- **Sexual orientation and gender identity:** LGBTQ+ youth are at a 120% higher risk of becoming homeless after coming out to their families
- **Disability:** Students with disabilities make up 20% of all homeless students
- **Family status:** Young parents are disproportionately affected
- **Education:** Youth who haven't graduated high school are at greater risk
- **Income:** Low-income youth are more likely to experience homelessness.

HOMELESS CASE MANAGEMENT

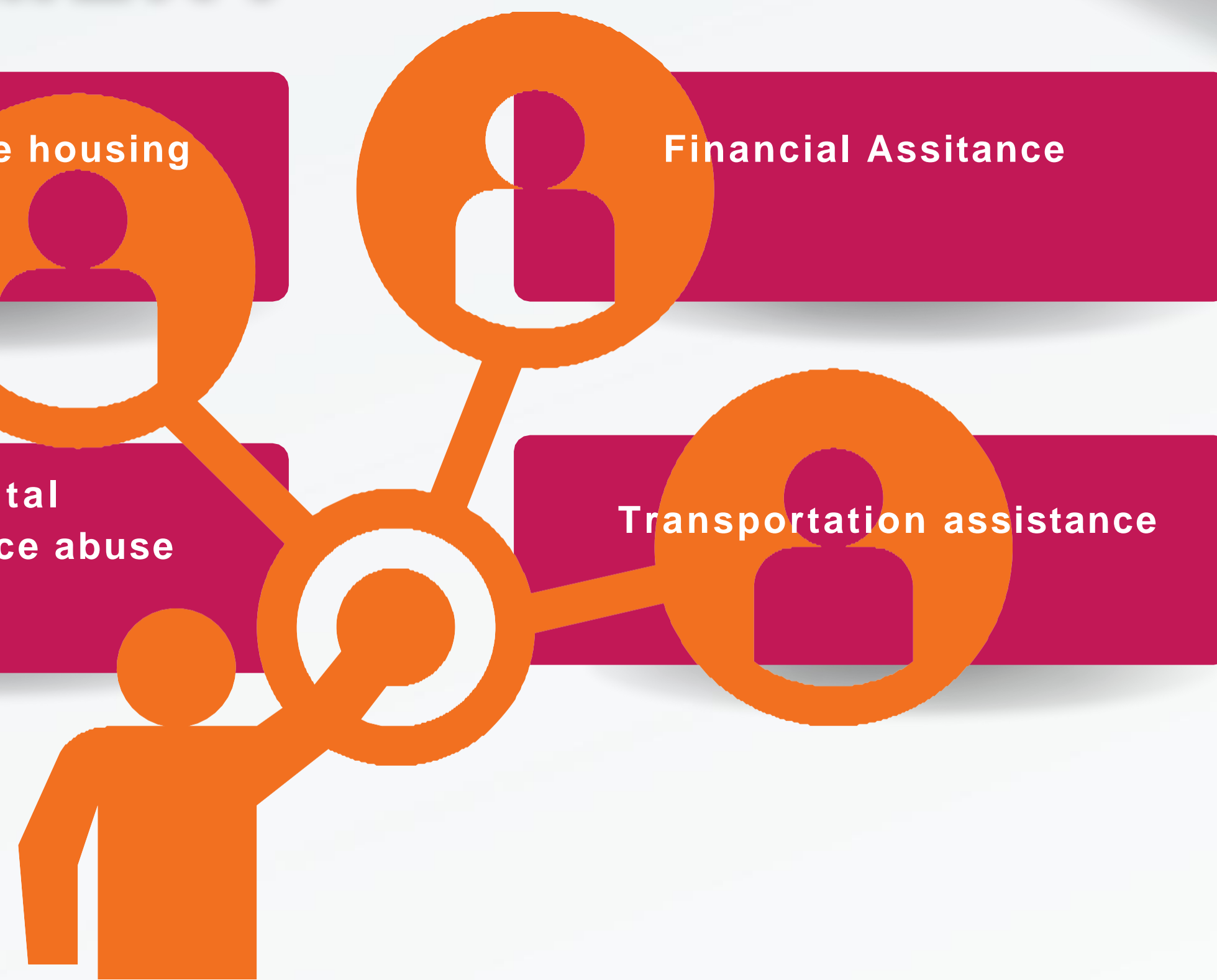


Secure affordable housing

Financial Assistance

Referrals for mental health & substance abuse

Transportation assistance



HOMELESS CASE MANAGEMENT



Medi-cal enrollment

Finding employment

Access to free showers

Advocacy





FOOD AND NUTRITION CENTER

3,213

individuals received
fresh groceries

1,110

Mobile pantry
participants

61%

Homeless Households
utilize free groceries



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