



City of
Mountain View

HOMELESSNESS

Initiatives

Presented by

**Human Services Manager
Parneet Dhindsa**

**Mountain View Police Department Lieutenant
Evan Crowl**

HOMELESSNESS

Key Initiatives

2017 - 2018

- Safe Parking
- Community Outreach Officer
- Joint funding with County for case management services

2020 - 2021

- Endorsement of County Community Plan to End Homelessness
- COVID-19 Rent Relief Program
Coordinating Together Meetings
- Displacement Response Strategy



HOMELESSNESS

Key Initiatives

2022 - 2023

- LifeMoves Mountain View
- 2022-'27 Affordable Housing Strategic Plan
- Mobile Home Rent Stabilization Ordinance
- Human Services Division established
- The Heartwood Homekey grant

2023 - 2024

- Housing Department established
- 2023-2031 Housing Element
- Prohousing Designation



FOCUS AREAS



OUTREACH

95 assessments completed⁸
\$42,000 invested annually



CASE MANAGEMENT

1,302 residents received case management⁹
\$120,000 invested annually



SAFE PARKING

Up to 114 spaces
31% exited to permanent housing destinations¹⁰
\$700,000 invested annually



INTERIM HOUSING

100 household capacity
49% exited to stable/permanent housing¹¹
\$2.4M (startup operations)



PERMANENT SUPPORTIVE HOUSING

20 households
33 Individuals housed
\$125,000 invested annually



AFFORDABLE HOUSING

1,300 existing units
Nearly \$140M invested to date since 2014

PARTNERS

- Cafecito
- CASSY
- Community Health Awareness Council
- Community Services Agency of Mountain View, Los Altos, and Los Altos Hills (CSA)
- County of Santa Clara Office of Supportive Housing / (County Continuum of Care)
- County of Santa Clara Office of Supervisor Joseph Simitian
- Day Worker Center of Mountain View
- Hope's Corner
- LifeMoves
- Los Altos Mountain View Community Foundation
- Momentum for Health
- Mountain View Los Altos High School District
- Mountain View Whisman School District
- MOVE Mountain View
- Pacific Clinics
- Reach SV
- St. Athanasius Church
- STAND4 INC.
- The Hope Hangar
- The United Effort Organization
- YMCA of Silicon Valley - El Camino Branch



City of Mountain View
THANK YOU
CBOs
Coordinating Together
December 10, 2021
10:30 am to 12:00 pm
Please enjoy refreshments

City of Mountain View
THANK YOU
CBOs
Coordinating Together
December 10, 2021
10:30 am to 12:00 pm
Please enjoy refreshments

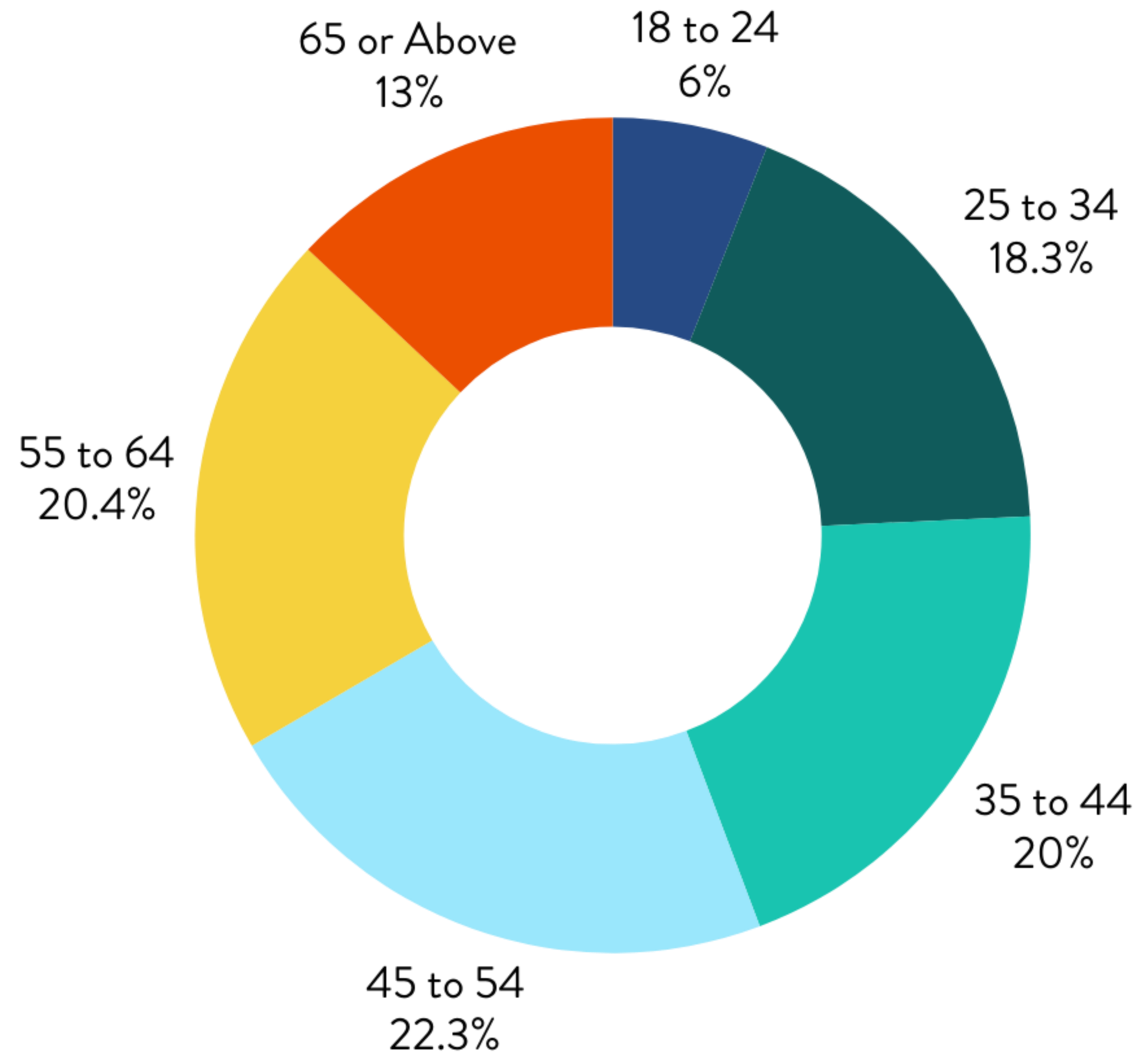
HOMELESS RESPONSE STRATEGY AND EXPENDITURE PLAN

- Take stock of last 7 years of work
- Place Mountain View's efforts in context
 - Housing crisis extends beyond City boundaries and resources
 - Regional responses and funding partners are needed
- Chart the course for City's ongoing work
- Build on what we've learned and accomplished
 - Continue programs and services that are effective
 - Enhance existing programs and services
 - Explore long-term opportunities




UNSTABLY HOUSED YOUTH

*Fiscal Year
2023-24*



MV Police Department

- Neighborhood and Event Services Unit (NES)
- Community Outreach Officer (COO)
- Daily outreach to unhoused community/youth living in Mountain View
- Collaboration with Youth Services Unit (YSU), local schools, Human Services Division and community-based organizations (CBOs) to serve our youth
- Events to benefit the community 





City of
Mountain View

Thank You

HumanServices@mountainview.gov
MountainView.gov/HumanServices

Evan.Crowl@mountainview.gov
(650) 903-6748